



NEWS RELEASE

For more information, please contact:

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Accubuilt Announces “Final Stage” of Customer Satisfaction Improvements

Lima, Ohio - February 19, 2009 - As stated in the Accubuilt News Release of January 7, 2009, *Infinite Innovations* is now the sole provider of service and warranty parts for all Accubuilt funeral vehicles. The transition has progressed to its final stage. Procedures are as follows:

- Beginning Monday, February 16, 2009, all inquiries for service parts for Accubuilt funeral vehicles are to be directed to Cliff Burns at Infinite Innovations. Cliff's phone number is (800) 545-9633, fax (417) 863-0300, or e-mail cliffb@infiniteinnovations.com. All inquiries for service parts that come to Accubuilt offices will be directed to Infinite Innovations.
- There is no change in warranty claims processing. All warranty claims and any parts required to satisfy the claim will continue to be handled through Accubuilt. Please continue to direct all warranty claim inquiries to Dennis Brummitt or Derek Henry according to established warranty claim procedures. Warranty parts will continue to be provided at no cost to the Accubuilt dealer or customer.
- Infinite Innovations continues to build inventory to stock frequently-ordered parts to ensure quick, orderly turnaround and minimize vehicle downtime.
- Infinite Innovations will provide more favorable prices for Accubuilt dealers. Please see attached letter from Bud Thomas, President of Infinite Innovations. Note: the price list he mentions in the letter he hopes to have published by late summer/early fall 2009.
- Accubuilt will continue to monitor this arrangement with Infinite Innovations to ensure efficient order turnaround and that dealer and customer satisfaction is maintained at all times.

If you have any questions or would like additional information, please contact Derek Henry at (419) 998-8650.

Thank you in advance for your cooperation.

Accubuilt, Inc. is the leading manufacturer of Luxury Limousines, Extended Sedans, Funeral Vehicles, Mobility Vans, and Custom Trucks and Vans with manufacturing facilities in Lima, Ohio; Springfield, Missouri; and Elkhart, Indiana.

The Company's specialty vehicle offerings are certified and approved by the Cadillac Master Coachbuilder program, Lincoln Quality Vehicle Manufacturer program, Ford Truck Quality Program and the National Mobility Equipment Dealers Association. For more information on Accubuilt, Inc. and its extensive vehicle offerings, please visit www.accubuilt.com.

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